

The ways people communicate and gather information are different/changed

- The Internet was far less capable. Google did not yet exist. e-business was in its infancy
- The Internet is about to be transformed again (there may be 120 billion *machines* connected to the Internet in 2020). World-wide *net* and collective cloud computing will be much more powerful
- Social networking did not exist. Evolving tension between clustering and delocalization of the innovative and educational processes
- A world of information is now available within fractions of a second on hand-held devices. No rules or accepted criteria for posting information that is valid and reliable

These four developments are transforming the way people communicate and relate to one another